Frequently Asked Questions

The Old Salt RESTAURANT
HAMPTON • 603.926.8322
www.oldsaltnh.com

Below are some of our more frequently asked questions about private events, room rentals, policies, and charges.
For anything not covered below, contact events@oldsaltnh.com
Thank you so much for your inquiry with Catering by The Old Salt

1	What do I need to do to officially hold a room and reservation?	We ask that the room charge for your room is paid in full upon booking your event. This secures your date, time, and private room. Room charges vary by room size.
2	What is included in a room rental?	3 hours from start to finish (with some setup time), linens and napkins, and private space for you and your guests
3	Room rentals are typically three hours. Am I able to add time on to my event?	Depending on the room you're in and if there is not anything reserved after your event to use the space, we're more than happy to add another hour to your rental at an additional cost. (Rates change, depending upon the room size.)
4	Is my room charge refundable, should something come up and I, the guest, needs to cancel?	Room charges are **NON-REFUNDABLE**. You may move your date/time within **ONE YEAR** of the original reservation. **IF FOR SOME REASON, THE OLD SALT MUST CANCEL, A REFUND WOULD BE ISSUED.**
5	Am I allowed to bring in decorations?	You're more than welcome to bring in decorations for your event. We only ask the following not be used: live flame, sparklers, confetti, or glitter.
6	How many guests can your rooms hold?	Upper Lane: 20 guests (max) | Lower Lane: 30 guests (max) Goody Cole Room: 50 guests (max) | Eisenhower Room: 90 guests (max)
7	Can I bring an outside cake or dessert?	Yes! You are more than welcome to bring in an outside dessert for your event!
8	Is there anything I can NOT bring?	Aside from the decoration restrictions, we ask that NO OUTSIDE LIQUOR/WINE/BEER be brought into the building. Violations may end the event without refund.
9	Are your rooms accessible?	Two rooms are fully accessible and on the ground floor. The Upper Lane and The Goody Cole Room do have a few stairs to get to them, but ramps and other accommodating entrances are available. Please let us know if anyone needs assistance.
10	When is the final headcount due?	**Two** weeks before the event. The confirmed number is the host's financial responsibility, including any unpaid guest food or beverage checks.
11	Can you accommodate allergies and special diets?	Yes, to the best of our ability. Gluten-free, nut-free, vegan, and vegetarian options are available. Please tell us about allergies so we can plan a safe menu
12	When is final payment due?	Final payment is due the night of the event. Food may be paid in advance once confirmed; beverages are handled in-house the night of the event.